

Minutes are a written record on actionable items, motions made and timelines.

Minutes are not transcripts of the proceedings.

PICKLEBALL MEMBERSHIP

MEETING MINUTES – JANUARY 14, 2025

Attendance:

Troy Konz, President
Dennis O'Dell, Vice President
Jeanne Harteau, Secretary
Eileen Saunders, Treasurer
Mark Meier, Member-at-Large
Patrick Hansen, Member-at-Large
Pam Speer, Member-at-Large

1. Call to Order: Time: 3:02 p.m.
2. Introduction of the 2025 pickleball club Board of Directors: Each Board of Directors member introduced themselves and stated the position they hold.
3. Introduction of New Pickleball Members: There were new members in attendance from the state of Washington, California, Pennsylvania and Idaho.
4. Secretary's Report: Jeanne reported that there is a mistake in the December 2024 Membership Meeting Minutes on page 1, Old Business, paragraph 2. The percentages are incorrect. Jeanne reported that she will correct the Minutes and post them online for the membership to review. Mel Langer, Election Committee Chair, explained the statistical errors to the members in attendance.
5. Treasurer's Report: Eileen reported that the club's rule stating that 25% of the year-end checking account balance on our books be transferred to the savings account is complete. The bank balance at the time of transfer was \$36,072, therefore, \$9,018 was transferred to savings, leaving a remaining balance of \$27,054 in checking and \$15,284 in savings.

Eileen further reported that the January 13, 2025 bank balances are as follows: \$25,314 in checking and \$15,284 in savings.

Eileen also reported that the balance in Stripe, our credit card processing provider, is \$55,280. Those funds are received by the club in our checking account once per month. Given the timing of renewal payments, the January activity through Stripe represents the club's largest receipt of funds during the year.

Lastly, Eileen reported that the final figures for Grand Games VI are not yet available due to the extra volume of work required during the renewal process, but will be posted online after the Board has had an opportunity to review them.

OLD BUSINESS

1. Tournament Update: Troy reported that the December 2025 tournament dates are the 5th, 6th and 7th. Patrick reported that a survey will be going out to the membership to garner their opinion on which type of tournament should be held. Dennis reminded the membership to read the opening paragraph of the survey which outlines the parameters of the survey (i.e., survey vs vote). A member asked whether the survey contained pros and cons for each question; the answer is no it does not. Jeanne reminded the membership that they needed to register for Voting Portals in order to participate in the survey and in future Board of Directors online voting.
2. 2025 Budget Update: Eileen reported that it is not ready yet, but will be available in March, 2025 based upon the December, 2024 meeting.
3. Court Reservation Penalty Phase: Mark reported that he has drafted a Pickleball Court Policy document which outlines the penalties for members and residents who do not cancel their reservation if they are not going to use it. A discussion was held with the membership in favor of implementing the policy. Mark will make final changes to the document and present it to CAM for approval.

NEW BUSINESS

1. Membership Renewal Update: Troy and Mark reported that 1,437 renewals have been processed with the addition of approximately 40 new memberships.
2. Clinics: Jeanne reported that clinics have begun. Jeanne stated that she and Mel have been somewhat frustrated by the lack of response they have gotten from instructors who are willing to assist. Jeanne reported that given the shortage of instructors, clinics may need to be modified, or some dates canceled.
3. CAM Maintenance/Housekeeping Luncheon: Troy reported that the club will be hosting a luncheon on Wednesday, January 15, 2025 for the staff who keep our facilities clean.

4. Welcome to the Club Letter / Welcome to Pickleball – Resident Only / Benefits of Club Membership: Jeanne reported that a new document has been added to the club's website titled: Benefits of Club Membership. Jeanne further reported she drafted two letters 1) for new members joining the club and 2) for residents who have not joined the club but who will be using the pickleball courts. One new member in attendance stated that she had received the new member letter and found it very helpful.
5. Moving away from Mail Chimp and Using more Functions of CourtReserve: Troy reported that the club email blasts will be coming directly from CourtReserve and not through Mail Chimp. A cost analysis was done comparing the two entities and it is relatively the same. Therefore, the Board will be utilizing CourtReserve as the method for emailing information to club members going forward.
6. Vacuum for the Courts: Troy reported that the club needs a new vacuum. The current vacuum is not sufficient for our needs.
7. Court Cleaning from Outside Provider: Patrick reported that he is investigating whether an outside provider could take over the task of keeping our courts clean. One benefit of using an outside provider would be that we would not need a small army of volunteers such as are being used now. Troy asked for volunteers to assist with court cleaning until a determination can be made on whether to continue the current practice or move to an outside provider.
8. Sticker Parties Update: Troy reported that ~1,110 members have received their 2025 stickers. There will be one more sticker party on January 25th between 10:00 a.m. and 1:00 p.m. Troy thanked Janelle Hansen for her generous contribution of donuts and other snacks for the sticker parties. Lastly, Troy reported that if a member could not make any of the sticker parties, they can get their sticker from any Board member when they are at the courts, or from Gary and Betty at the evening mixers. Eileen reminded the members that in order to receive a 2025 sticker they will need to scan in at a kiosk and also have their name badge with them.
9. Skill Level Drop-in Starts: Patrick reported that the afternoon skill level drop-in sessions are scheduled to start; the time of day will be the same as last year, 3:00 p.m. to 4:30 p.m. with 4 courts being reserved. The levels will be the same as morning drop-in sessions (Novice, Intermediate, Advanced and Advanced Plus). A member questioned why the club needed skill level drop-in sessions at all. Jeanne stated that the purpose of the afternoon skill level drop-in sessions was to alleviate overcrowding during morning drop-in. Patrick stated that the afternoon skill level sessions will be monitored and, if not utilized, will be adjusted accordingly.

10. Additional Items:

- a. Betty Ruege stated that she and Gary have been having issues with members showing up to participate in the evening mixers without knowing how to play the game. Betty suggested that all new members be required to take at least one Introductory Lesson. A discussion was held and it was determined that it would be very difficult to enforce that procedure. Jeanne assured Betty that she and Gary have the authority to turn members away if they determine that a person does not have the basic understanding of how pickleball is played. Jeanne further stated that Betty should refer those people to her directly.
- b. A member suggested that the club use registration to participate in the skill level clinics. Jeanne explained that that was problematic as members have the tendency to sign up and not show up. Jeanne stated that not having members sign up has its own problem as she never knows how many people are going to show up. Basically a lose-lose situation, but we do the best we can.
- c. Rally scoring vs. Traditional Scoring: A discussion was held regarding the club using two different scoring methods for different events. No decisions or changes are being made at this time.

Adjourn: Time: 4:12 p.m.

Submitted by:
Jeanne Harteau
Secretary